



*Helping where it matters most*

## Volunteer Role Description: Jelly Shop Assistant

As a volunteer shop assistant, there are a range of tasks that you can do, in order to help with the efficient and successful running of the shop. There are two main areas of the store - the shop floor and the stock room – and you can choose to work in either, or both, of them.

### **Shop floor tasks include:**

- Customer service
- Till service
- Visual merchandising
- Sorting donations
- Preparing stock for sale
- General cleaning and tidying

### **Stock room tasks include:**

- Sorting donations
- Preparing stock for sale
- Cleaning stock, e.g. shoes and toys

You may like the idea of doing one of these tasks, or all of them! You may have experience of many of them, or none at all. Either way, we don't mind.

At Jelly, we want to work with you to make your volunteering experience as rewarding as possible. We offer a 25% discount in store, coffee vouchers and first dibs on our new stock!

All that we ask of you is that you are willing to work as part of our team and are ideally able to commit to at least two hours of volunteering per week.

If you would like any more information about volunteering with us, then contact us on **01392 435835** or email [info@eci.org.uk](mailto:info@eci.org.uk).